## NJ BOARD OF PUBLIC UTILITIES Division Of Customer Assistance

## QUARTERLY REPORT

2024 Q 1

		January	February	March	Total
ELECTRIC		359	311	322	992
Atlantic Cit	ty Electric	153	170	155	478
COMMERCI	AL	1	3	7	11
	BILLING	0	1	2	3
	COLLECTIONS	1	1	3	5
	METERS	0	0	1	1
	SERVICE - ELECTRIC	0	1	1	2
RESIDENTIA	NL .	152	167	148	467
	BILLING	65	99	59	223
	COLLECTIONS	54	46	68	168
	METERS	6	6	11	23
	MISCELLANEOUS	2	5	2	9
	SERVICE - ELECTRIC	25	11	8	44
JCP&L		203	140	163	506
COMMERCIAL		12	11	5	28
	BILLING	5	3	1	9
	COLLECTIONS	2	4	1	7
	MISCELLANEOUS	1	0	1	2
	SERVICE - ELECTRIC	4	4	2	10
RESIDENTIA	NL .	191	129	158	478
	BILLING	40	37	34	111
	COLLECTIONS	69	53	74	196
	METERS	6	4	4	14
	MISCELLANEOUS	11	9	3	23
	SERVICE - ELECTRIC	65	26	43	134
Rockland E	lectric	3	1	4	8
COMMERCI	AL	0	0	1	1
	SERVICE - ELECTRIC	0	0	1	1
RESIDENTIAL		3	1	3	7
	BILLING	0	1	1	2
	COLLECTIONS	1	0	1	2
	MISCELLANEOUS	1	0	0	1
	SERVICE - ELECTRIC	1	0	1	2

		January	February	March	Total
ELECTRIC &	& GAS	170	167	257	594
PSE&G		170	167	257	594
COMMERCIA	A <i>L</i>	16	12	11	39
	BILLING	9	3	5	17
	COLLECTIONS	5	6	3	14
	METERS	1	1	3	5
	SERVICE - ELECTRIC	0	2	0	2
	SERVICE - GAS	1	0	0	1
RESIDENTIA	L	154	155	246	555
	BILLING	66	69	66	201
	COLLECTIONS	59	70	146	275
	METERS	5	2	10	17
	MISCELLANEOUS	10	6	13	29
	SERVICE - ELECTRIC	7	6	6	19
	SERVICE - GAS	7	2	5	14
		January	February	March	Total
GAS		85	69	69	223
Elizabethto	wn Gas	15	16	13	44
COMMERCIA	AL .	0	1	0	1
	BILLING	0	1	0	1
RESIDENTIA	L	15	15	13	43
	BILLING	3	2	3	8
	COLLECTIONS	11	10	10	31
	MISCELLANEOUS	1	0	0	1
	SERVICE - GAS	0	3	0	3
NJ Natural (	Gas	37	19	18	74
RESIDENTIA	L	37	19	18	74
	BILLING	11	5	3	19
	COLLECTIONS	17	12	12	41
	METERS	3	1	2	6
	MISCELLANEOUS	3	0	1	4
	SERVICE - GAS	3	1	0	4
South Jerse	y Gas	33	34	38	105
COMMERCIA	AL .	1	1	1	3
	BILLING	0	0	1	1
	SERVICE - GAS	1	1	0	2
RESIDENTIA	L	32	33	37	102
	BILLING	12	18	13	43
	COLLECTIONS	18	12	21	51
		0	3	0	3

SERVICE - GAS	2	0	2	4
	January	February	March	Total
THIRD PARTY SUPPLIER	43	93	60	196
ALPHA GAS & ELECTRIC	2	1	1	4
RESIDENTIAL	2	1	1	4
MARKETING	2	1	1	4
AMERICAN POWER & GAS	0	3	0	3
COMMERCIAL	0	2	0	2
BILLING	0	1	0	1
MARKETING	0	1	0	1
RESIDENTIAL	0	1	0	1
MARKETING	0	1	0	1
AP GAS & ELECTRIC	0	1	1	2
COMMERCIAL	0	1	0	1
MARKETING	0	1	0	1
RESIDENTIAL	0	О	1	1
MARKETING	0	0	1	1
ASTRAL ENERGY	0	0	1	1
RESIDENTIAL	0	О	1	1
MARKETING	0	0	1	1
ATLANTIC ENERGY	0	0	1	1
RESIDENTIAL	0	О	1	1
MARKETING	0	0	1	1
CHAMPION ENERGY	1	0	0	1
COMMERCIAL	1	0	О	1
MARKETING	1	0	0	1
CLEAN CHOICE ENERGY	1	0	1	2
RESIDENTIAL	1	0	1	2
MARKETING	1	0	1	2
CLEAN SKY ENERGY	1	1	1	3
RESIDENTIAL	1	1	1	3
BILLING	0	1	0	1
MARKETING	1	0	1	2
CLEARVIEW ELECTRIC	1	0	0	1
RESIDENTIAL	1	0	0	1
MARKETING	1	0	0	1
DIRECT ENERGY	1	3	1	5
COMMERCIAL	0	1	0	1
MARKETING	0	1	0	1

0

MISCELLANEOUS

RESIDENTIAL	1	2	1	4
MARKETING	1	2	1	4
DISCOUNT POWER	0	0	1	1
RESIDENTIAL	0	0	1	1
MARKETING	0	0	1	1
ECOPLUS POWER	0	0	1	1
RESIDENTIAL	0	0	1	1
MARKETING	0	0	1	1
ENERGY PLUS	0	1	0	1
RESIDENTIAL	0	1	0	1
MARKETING	0	1	0	1
GREEN CHOICE ENERGY	0	0	1	1
RESIDENTIAL	0	0	1	1
MARKETING	0	0	1	1
IDT ENERGY	1	0	0	1
RESIDENTIAL	1	0	0	1
MARKETING	1	0	0	1
INDRA ENERGY	15	50	19	84
RESIDENTIAL	15	50	19	84
BILLING	0	1	2	3
MARKETING	15	49	17	81
INSPIRE ENERGY	0	4	2	6
RESIDENTIAL	0	4	2	6
BILLING	0	1	2	3
MARKETING	0	3	0	3
JOSCO ENERGY	0	1	0	1
RESIDENTIAL	0	1	0	1
MARKETING	0	1	0	1
JUST ENERGY	0	0	1	1
RESIDENTIAL	0	0	1	1
BILLING	0	0	1	1
MAJOR ENERGY	2	3	0	5
RESIDENTIAL	2	3	0	5
MARKETING	2	3	0	5
MARATHON ENERGY	0	0	1	1
COMMERCIAL	0	0	1	1
MARKETING	0	0	1	1
MEDIAN ENERGY	2	3	1	6
RESIDENTIAL	2	3	1	6
MARKETING	2	3	1	6

MPOWER ENERGY, LLC	0	4	4	8
RESIDENTIAL	0	4	4	8
MARKETING	0	4	4	8
NATIONAL GAS & ELECTRIC	1	3	1	5
RESIDENTIAL	1	3	1	5
MARKETING	1	3	1	5
NJ GAS & ELECTRIC	0	0	2	2
RESIDENTIAL	0	0	2	2
MARKETING	0	0	2	2
NRG ENERGY	0	1	1	2
COMMERCIAL	0	1	0	1
MARKETING	0	1	0	1
RESIDENTIAL	0	0	1	1
MARKETING	0	0	1	1
POWER UP ENERGY	0	1	0	1
COMMERCIAL	0	1	0	1
MARKETING	0	1	0	1
PURE ENERGY	2	3	1	6
COMMERCIAL	2	2	1	5
MARKETING	2	2	1	5
RESIDENTIAL	0	1	0	1
BILLING	0	1	0	1
RELIANT ENERGY	0	0	1	1
RESIDENTIAL	0	0	1	1
MARKETING	0	0	1	1
RESIDENTS ENERGY	1	1	1	3
RESIDENTIAL	1	1	1	3
MARKETING	1	1	1	3
RESPOND POWER	0	0	1	1
RESIDENTIAL	0	0	1	1
MARKETING	0	0	1	1
RPA ENERGY	0	0	1	1
RESIDENTIAL	0	0	1	1
MARKETING	0	0	1	1
RUSHMORE ENERGY	1	0	0	1
RESIDENTIAL	1	0	0	1
MARKETING	1	0	0	1
SFE ENERGY	1	0	2	3
COMMERCIAL	1	0	2	3
MARKETING	1	0	2	3

SMART ENERGY		3	2	4	9
RESIDENTIAL		3	2	4	9
BILLING		1	0	0	1
MARKETING		2	2	4	8
SPRING POWER & GAS		2	0	0	2
RESIDENTIAL		2	О	О	2
MARKETING		2	0	0	2
SUNSEA ENERGY		2	6	4	12
RESIDENTIAL		2	6	4	12
BILLING		0	0	2	2
MARKETING		2	6	2	10
TOMORROW ENERGY		3	0	1	4
RESIDENTIAL		3	0	1	4
MARKETING		3	0	1	4
TRIEAGLE ENERGY		0	0	1	1
COMMERCIAL		0	0	1	1
MARKETING		0	0	1	1
VERDE ENERGY		0	0	1	1
RESIDENTIAL		0	0	1	1
MARKETING		0	0	1	1
XOOM ENERGY		0	1	0	1
COMMERCIAL		0	1	0	1
MARKETING		0	1	0	1
	Grand Total:	657	640	708	2005